

MISSION

Organizations have increasingly complex environments, linked to demanding flexibility and availability requirements for giving support to the consumption models of applications and services by their users, where the classic perimeter disappears and the attack surface increases, requiring a specific adaptation of security processes.

In addition to this new reality of organizations, the attacks and methods used are increasingly sophisticated and diverse, facing a "professionalization" of attackers and being all of them increasingly exposed to cybercrime. In the same way, devices and the available security solutions are becoming more sophisticated and diverse.

There are also a series of legal obligations that, depending on the sector, must be taken into consideration, ranging from the mere notification of incidents to the need to have a CSIRT.

In this context, CSIRT-SATEC is a private CSIRT created by mandate of the Satec Group Management, with the aim of providing both internal (internal CSIRT) and external services to other organizations and companies, whether public or private (commercial CSIRT). The CSIRT-SATEC's mission is to respond to the cybersecurity challenges faced by these organizations, making the necessary security services available to the entire Satec Group and its external clients to protect their information systems against security incidents that could affect the integrity, confidentiality or availability of the information and/or damage the operations or reputation of those affected.

In this way, the benefits that CSIRT-SATEC intends to provide to its clients consist of:

- Improve real-time visibility into your cybersecurity situation.
- Anticipate potential threats and reduce the attack surface.
- Detect incidents early and contain them quickly.
- Respond effectively to security incidents and limit the impact.
- Recover activity in the shortest time possible.

To achieve its mission, the CSIRT-SATEC:

- It offers a series of services, described in section 5 of this document, which can be contracted individually or in blocks, according to the specific needs of each potential customer.
- It has highly qualified personnel with experience in information security, with the capacity to provide the services offered, as well as to analyse and adequately respond to any security incident.
- It has the set of necessary and appropriate procedures and tools for the provision of the services offered.
- It performs continuous monitoring, centralizing the visibility of activity and potential threats of all the elements or tools of an organization, through a SIEM, significantly reducing the detection times of possible incidents, identifying which threats require immediate intervention, and which are false positives.
- It carries out proactive and preventive tasks to improve the safety of its clients.

- It exchanges technical information on incidents with other CSIRTs in order to improve the joint response to them.

CONSTITUENCY

The services provided by CSIRT-SATEC are aimed at all the departments of the companies belonging to the Satec Group, as well as companies and/or external organizations, whether public or private, that subscribe to them.

AUTHORITY

The CSIRT-SATEC operates, within the Satec Group, under the authority of the Corporate Information Security Manager and the Operations Department.

Madrid, 1st February 2021